

February 5, 2010

Dear KCAI Employees:

We are writing to inform you that, due to a recent theft incident at KCAI, we believe personal information of current and former employees, including social security number, date of birth, and other personal information, has been compromised. We regret this unfortunate situation very much and want to outline here the steps you should take to protect your identity and personal information as well as advise you what steps have been taken by KCAI.

The compromise of your social security number and other personal information occurred as a result of the criminal theft of a KCAI Human Resources computer the night of February 4-5, 2010. The crime was immediately reported to law enforcement, and we are working with the police as well as with our security personnel, to investigate the incident quickly and do all that we can to avoid future harm. While we are taking continuing responsive action, we also want to share some steps that you may want to take to further protect yourself.

We recommend that you closely monitor all of your financial accounts, particularly credit-card accounts, for the next 24 months and immediately report any suspicious activity or suspected identity theft. A preemptive step includes placing a "fraud alert" on your credit report. To do this, you should call any one of the major credit bureaus using the toll-free numbers listed below. You can also go online to contact the credit bureaus. As soon as one credit bureau confirms your fraud alert, the others will automatically be notified to place fraud alerts on your report, and all three reports will be sent to you free of charge.

Equifax  
[www.equifax.com](http://www.equifax.com)  
(888) 766-0008

Experian  
[www.experian.com](http://www.experian.com)  
(888) 397-3742

TransUnion  
[www.transunion.com](http://www.transunion.com)  
(800) 680-7289

Even if you do not find any suspicious activity on your initial credit reports, the Federal Trade Commission ("FTC") recommends that you check your credit reports periodically. The Fair and Accurate Credit Transaction Act of 2003 gives all consumers the ability to obtain an annual credit report from each of the three credit bureaus free of charge. If you find any information relating to fraudulent transactions, you should contact the credit bureaus to determine how to have the transactions deleted.

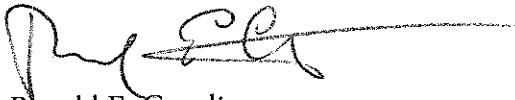
The FTC also provides helpful information on identify theft. For more information, go to [www.ftc.gov](http://www.ftc.gov) or call the FTC hotline at 1-877-IDTHEFT. If you believe you have been a victim of

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identify theft, we encourage you to contact the FTC immediately by calling the FTC hotline or at [www.ftc.gov/idtheft](http://www.ftc.gov/idtheft).

Again, we regret this situation deeply, and please know that we are taking all appropriate steps in response. We take our responsibilities for safeguarding your personal information very seriously. If you have any questions or require further assistance, please do not hesitate to contact me directly at (816) 802-3431. We hope to help in any way we can in response to this unfortunate occurrence, and we appreciate your understanding.

Sincerely,

A handwritten signature in black ink, appearing to read 'Ronald E. Cattelino', with a long horizontal line extending to the right.

Ronald E. Cattelino  
Executive Vice President for Administration